Integrating On-Site Sanitation in Sanitation service Provision in Lusaka, Zambia

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- Lusaka Water and Sewerage Company (LWSC) is a Commercial Utility in Zambia charged with the responsibility to provide water and sanitation services in Lusaka province.

- It was registered under the Company’s’ Act of Zambia in 1988 but commenced its operations in 1990.
Sanitation Situation

A recent survey carried out by LWSC shows that 90% of Lusaka residents use on-site sanitation facilities.
Lusaka Sanitation Program

- Approximately USD 250 million

Other supporting implementation partners:
Lusaka Sanitation Program

The project has three components to be implemented over five year period (2015-2020):

- Sewerage improvements
- On-site sanitation
- Institutional strengthening
FSM Objectives

The Company has articulated five objectives for the LWSC’s expanded role:

• Improve quality of services at an affordable and predictable price;
• Enhance accountability and service monitoring;
• Maximize incentives for expansion of emptying services in currently un-serviced areas;
• Test new and innovative partnerships with the private sector, which could be leveraged in other areas of LWSC’s sanitation operations.
• Enhance resource recovery at various stages of the sanitation chain.
FSM Business and Service Delivery Model

PRIVATE OPERATORS

• LWSC to divide Lusaka in service areas
• Private Operators (PO) to apply to operate in a service area
• PO to develop a business proposal to cover both manual and mechanical emptying
• Some start up equipment to be provided
• Payments to be done through LWSC pay points and
• PO to be paid on commission based on volume of waste delivered to treatment facility
• POs to be organised into an association
FSM Business and Service Delivery Model

POPULATION

- LWSC to support improvements in household toilets with emptiability as a minimum requirement
- LWSC aims at increasing population awareness on sanitation and hygiene education through sanitation marketing and hygiene promotion activities.
To you it's "Shit. To us it's BREAD & BUTTER

Shit Business is Serious Business

Sanitation is Health