





# Operation and maintenance strategies for a sustainable dry sanitation system in Arba Minch, Ethiopia



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## **Outline**







- → Introduction
- → The O & M challenge
- → Methodology
- → Results and discussion
- → Conclusions







## Introduction







- O & M is key to success in the sanitation sector
- In contrary O & M is given less or no attention Even in the UN's definition of sanitation for MDG
- Poor financing mechanism = poor O & M = poor sanitation
- Promoting businesses in sanitation can be one good financing way
- A unique business model is required for sanitation because:
  - depends on community perception of sanitation & health
  - depends on willingness to pay
  - usually involves a lot of work for relatively low income
  - majorly considered a 'dirty' job
  - depends highly on availability of other infrastructures like roads





# The O & M Challenge







#### O & M to blame again!!















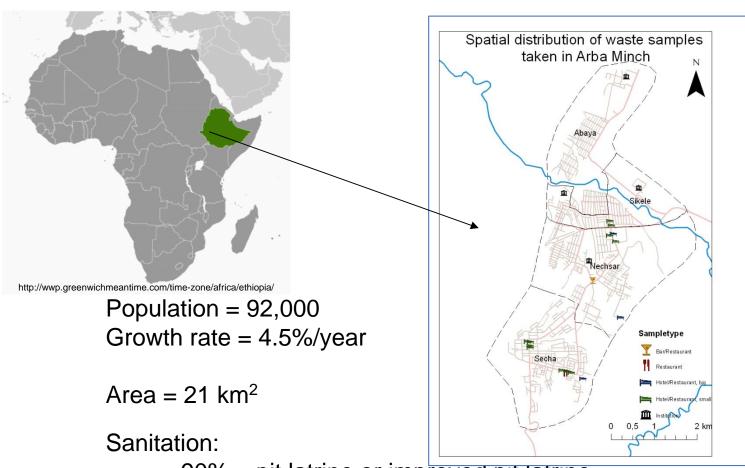


## Methodology









- 90% = pit latrine or improved pit latrine
- 10% = (pour) Flush toilets, UDDTs, fossa alterna, or open defecation





# Methodology...





UHH



#### Description of the Small and Micro Enterprises

#### **Solid Waste Collectors**

- A solid waste collection enterprise
- Works mainly in the Secha sub city
- Established in 2005
- Has 8 members and two office project workers
- Has more than 900 customers

#### **Compost Producers**

- A compost production enterprise
- Operates mainly in the Sikela sub city
- Established in 2007
- Has 9 members and an office project worker
- Sells ornamental tree seedlings in addition

Both are responsible in emptying excreta from UDDTs!!

# Methodology...





- Data collection and analysis
  - Participatory observation
  - Informal and key informants interviews
  - Documents and literature reviews
  - Workshops
- Sanitation supply chain analysis
  - Supply side analysis
  - Scenarios development
- → Financial Analysis
  - Capital expenditure (CAPEX)
  - Operatioanl expenditure (OPEX) more emphasis
- → Business plan development
  - Business Model Canvas & Business Model Generation







→ Legal framework – resonsible for Sanitation in Arba Minch

**Federal** 

Ministry of Health

Ministry of Water & Energy

Ministry of Education

Regional

Regional Health Bureaus, Water Bureaus, Education Bureaus

Local

**Town Municipality** Health Center

Water Supply and Sewerage Enterprise



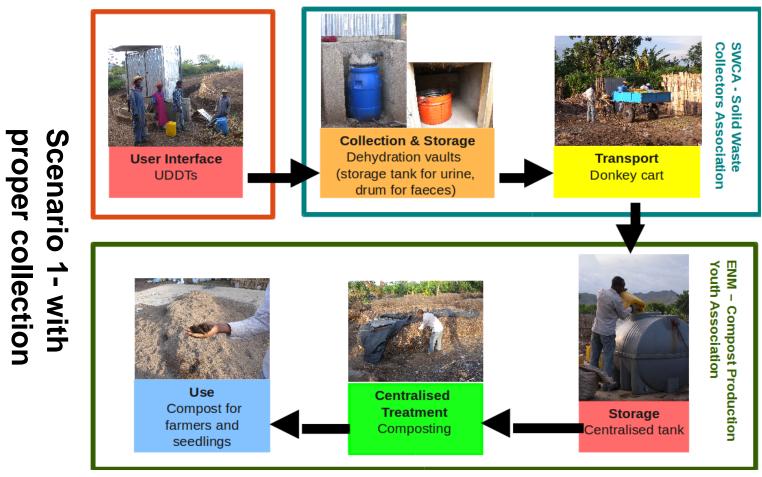








→ Sanitation supply chain in Arba Minch















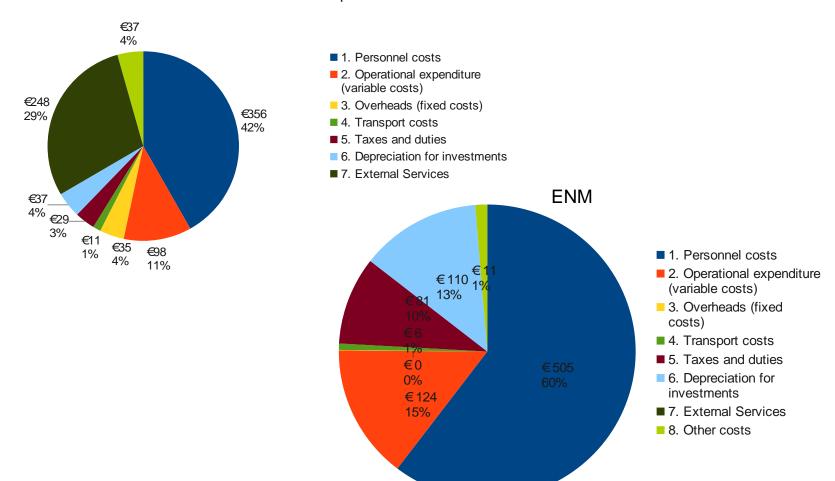






#### → Financial analysis:

AVERAGE EXPENDITURE OF SWCA per month





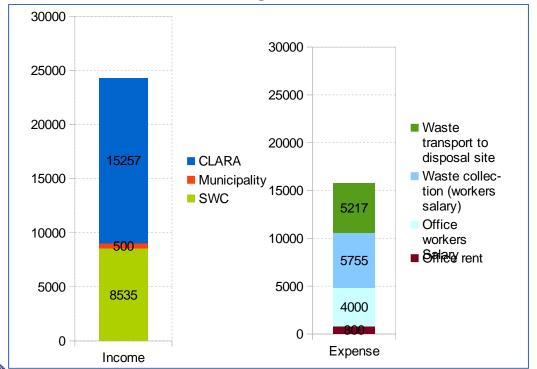








- → Financial analysis: Cash flow
  - Current income source
    - Self generated
    - Governmental subsidies
    - External donor funding: CLARA



Not Sustainable











#### → Business model development

- Process: financial analysis-business planning workshoplegal frame work study
- Result:
  - Business model PPP
  - Cash flow: Profitable when income increased and expenses reduced
  - Organizational: NEW- non-member office manager for each enterprise
- Progress:
  - Growing businesses of enteprises
  - Commitment from municipality in cash, in kind and following up the performance





#### **Conclusions**







- →Only if the enterprises and the municipality work hand-inhand the situation of O & M can improve in a long run
- → The PPP business model is the best way forward in Arba Minch
- → Sanitation services provided by enterprises can be run at a profit if different services are combined (e.g. UDDT emptying, solid waste collection, composting, tree seedlings growing)
- Organizational structure of enterprises should include a nonmember office manger for better performance











# Thank you for your attention!

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